

June, 2015

**LAKESHORE CRIME PREVENTION DISTRICT
BOARD OF COMMISSIONERS**

Dear Neighbors,

We are fortunate to live in a mostly safe neighborhood but as we enter into summer, you are reminded to be watchful. School is out; more contracted work is bringing people into the neighborhood; residents travel more. In addition, Lakeshore Drive is open in both directions every day resulting in greater activity and more non-residents in the neighborhood. It is imperative that all of us work together to help keep our neighborhood safe.

It is important to know your neighbors, communicate with one another, look out for one another, know neighborhood patterns and be aware of your surroundings. Please report suspicious vehicles, activity or persons to Metro at 835-5421 in order to help prevent unfortunate incidents before they occur.

In April, an attempted residential burglary was interrupted by Metro guard, Marita Clofer. She saw a suspicious person wearing heavy work gloves in a resident's driveway. When asked what he was doing, he replied that he was working on the resident's car. Seeing no car, she questioned him further and called for backup. He dropped a duffel bag full of stolen goods, pushed her and ran, getting nothing. We commend Ms. Clofer for her awareness and persistence.

This attempted burglary and a hit and run by a subject in a stolen car were caught on neighborhood crime cameras which provided forensic evidence that helped police in investigating these crimes. Thanks to those who helped with this.

We have received the following memo from Metro: "With spring and summer upon us, we anticipate more activity in the neighborhood and more crime. Please prepare for this by taking necessary precautions and make use of the security services available to you--

1. Remove all valuables from your vehicles and lock them. Most vehicle thefts and burglaries are from unlocked vehicles.
2. Secure your home and alarm when you leave. Most residential burglaries occur during the day when residents are at work or otherwise away from home.
3. Call Metro for residential checks of your property when you are going out of town. They will check several times a shift and notify you if they find anything wrong.

4. Call Metro for an escort when returning home from shopping, dinner, etc. Most car-jackings and robberies occur when leaving or entering your vehicle.
5. Put Metro as a contact on your alarm service. Guards are in the neighborhood 24 hours a day and will respond quickly.
6. If you see or hear anything suspicious in the neighborhood, call Metro and have it checked out.”

Please carefully consider the above important suggestions from our guard service.

On another topic, there have been complaints in the past months of our residents not obeying traffic laws, particularly speeding in the neighborhood and not stopping for stop signs. Please obey these laws that are in place to protect our citizens. It is necessary that we do this to keep everyone safe, especially our children.

Our guards continue to use a GPS logging/reporting system and radio frequency ID tags placed throughout East and West Lakeshore. Metro is in the process of upgrading this system which will require guards to exit the vehicle at tag stations. They are also being trained in technology for more efficient, paperless reporting of activity and incidents.

In the past two months, Metro checked 8 homes for out of town residents, escorted 10 suspicious persons out of the neighborhood, responded to 2 alarms, escorted 5 persons to their homes and conducted 432 drive-by escorts.

Thanks to Metro and the guards for their fine work; and thanks to all of you for your personal vigilance in promoting a safe neighborhood so necessary to a good quality of life. Please continue to be proactive! And again, please lock your vehicles!

Enclosed are the LAKESHORE CRIME PREVENTION PROTOCOLS containing the services that are available to you. Please review.

As a reminder, our website is www.lakeshorecrimepreventiondistrict.org.

The next meeting will be Wednesday, July 8 at 6:30 at Mt. Carmel. Signs will be posted as a reminder and all residents are invited.

Thank you and best wishes for a safe and wonderful summer.

Sincerely,

Byron Casey, president	218-7953
Susan Simon, treasurer	283-7592
Dieter Hugel, secretary	283-9714
James Grevemberg	282-6037
Ray Landeche	280-0354

Ken Najder	288-7761
Bonnie Nelson	283-5988
Beverly Rizzo	283-0364
Jacque Touzet	569-8689

Please help us keep the mailing list current. Please e-mail updates to boncnel@aol.com.
Thank you.

IMPORTANT UPDATE AND ALERT:

- While going to the printer, we found out that on the previous evening, May 28, there was an attempted armed car-jacking that occurred on Amethyst Street at 9:30 p.m. as the victim exited her car. She was able to run into the house and the perpetrator was unable to start the hybrid car and fled. The home has a Project NOLA crime camera that was recently installed through the Lakeshore Crime Prevention District and the whole incident was clearly picked up by the camera and turned over to NOPD.

We have been informed that around the city there are increased instances of individuals following people home. When the victims exit their vehicles, they are approached by the perpetrators. This is addressed in the body of this letter and we again remind you to be careful. Please be aware of your surroundings, careful that you are not being followed and consider calling the guard service for an escort. The guards are always in the neighborhood and will see you safely to your door.

LAKESHORE CRIME PREVENTION DISTRICT

Security Service Protocols (as of May, 2009)

Lakeshore Crime Prevention District has currently hired Metro Security as the District's security service provider. In addition to its standard patrol services, Metro has agreed to provide the following additional services to Lakeshore Residents on the terms outlined below.

Personal Escort by a uniformed Security Guard at your Lakeshore residence

There are two methods to obtain this service:

The first and most effective method is to call Metro Security at (504) 835-5421 and schedule it with the Dispatcher on duty. This should be done at least 10 minutes prior to the time a Resident expects to receive a scheduled Escort so as to allow time for the Guard to perform a general inspection of the exterior of the residence in preparation for the arrival of the Resident. The Security Officer will wait in front of the Resident's home for up to 10 minutes after the Resident's scheduled arrival time, after which they will return to normal patrol duty. The Guard's Vehicle Emergency Flashers will be turned on to indicate that he is engaged in this scheduled Escort and is currently unavailable to accept another. Once arriving at the Resident's home, he should exit the vehicle, look around for any suspicious activity or persons in the area, re-enter the vehicle and wait for the Resident. When the Resident arrives, the Guard should check to see that the Resident is not being followed and then observe the Resident exiting from their vehicle and wait until "waved on" by the Resident or the Resident has entered their residence. The Security Officer is to then return to their vehicle and promptly resume normal Guard duties once the Escort is complete. If desired, an accompanying detailed Residence Check (see below) can be requested. Be aware that the Security Officer is not authorized to assist the Resident in any way that is not directly related to insuring the personal security of the Resident (such as unloading luggage or packages).

A second, but less effective method to obtain an escort is to enter Lakeshore subdivision and locate a Security Officer's vehicle. If the Security Officer's vehicle does not have their Emergency Flashers flashing, this indicates that the officer is available for a non-scheduled Escort. The Resident should turn on their Emergency Flashers and position their vehicle so as to be observed by the Security Officer. Once the Security Officer becomes aware of the Resident and their Flashers, the Security Officer will turn on his Flashers, signifying acceptance of the task and follow the Resident to their residence. If the Security Guard must turn around his vehicle, the Resident should allow the Guard sufficient time to safely turn around. Once the Resident "waves on" the Security Officer, safely enters their residence and/or receives an accompanying requested Residence Check, the Security Officer will turn off his Flashers and return to normal patrol duties. If the Resident encounter a Security Guard that has their Flashers on, it signifies that the Security Guard is unavailable to provide a non-scheduled Escort. The Security Guards will accept as many properly requested Escorts as is possible without compromising their primary duties.

Residence Check for your Lakeshore residence

Residence checks are available to a Resident who will be away from their residence for a significant period of time. Please call the same number (504) 835-5421 to schedule a "Residence Check". The Resident should give the necessary information to the Dispatcher or a dispatched Guard as to how long the Resident will be away from their residence. If there are any detailed, special instructions required to monitor a residence, it's best for a Resident to "show and tell" these directly to a dispatched Guard. Metro will hold all of this information in strict confidence. The Guard will continue to check the residence during the agreed time frame. The Guard should engage his vehicle Flashers, check all windows and doors to make sure that they are secure, but avoid accidentally triggering a house alarm. All out-buildings and vehicles will be checked as well, if desired. Anything in plain sight that would indicate that the Resident is not home (including packages, newspapers, flyers or garbage cans in the street) will be moved to a secure location on the property or removed from the property until the Resident returns.

LAKESHORE CRIME PREVENTION DISTRICT
Service Protocols (as of May __, 2009)

Once dispatched, the Guard's responsibility is to investigate the Incident and take any actions that may be necessary or appropriate to promote the security of the District and its Residents. The procedure that a Security Guard will employ will depend on the type of reported Incident. If the Incident is an alarm, he will go to the residence and handle the alarm. If it is a suspicious person walking or driving through the area, he will search the area for the subject and then report back to Metro's Dispatch offices. Be aware that Security Officers are not empowered to handle civil offenses.

Security Service Reporting requirements, Shift guidelines, Vehicle Lights usage and LCPD Monitoring
LCPD requires our Security Service vendor to keep a "trip sheet" for each Security Officer listing everything that the Guard does during his shift. Any significant Incident has to be reported on a separate report form. All "trip sheet" reports must be posted in digital form which is to be readily available to all LCPD Board members within one business day. Any major Incident has to be reported immediately to the LCPD President via phone, who will then ensure that all Board members are informed in digital form within one day. All Security Service digital reports will also be archived within one business day on the "GuardTrax" LCPD sectioned Website for LCPD Board members. Digital reporting will allow all Board members to quickly respond to any Resident's inquiries.

Due to Labor department guidelines, the Security Officers are required to receive a ½ hour break per 8 hour shift, although they must remain on duty and handle anything that arises. Guards may spread the break out and take 2 or 3 shorter breaks, such as a 10-15 minute break to eat their lunch. They are allowed to go to a nearby vendor to purchase refreshments or lunch, but must come back into Lakeshore to eat or drink the refreshments. The only other time the Guard is allowed to leave Lakeshore is for fuel or vehicle maintenance. Each Guard carries a LCPD GPS tracking system to ensure the utmost compliance possible from our Security Officers for our security.

The Security Guards will not use the large "patrol lights" affixed to the roof of their vehicles. In addition, the Security Guards will not follow any inbound Residents to their homes unless requested in the manner outlined above. Finally, Security Guards will only use their vehicle Flashers if the Guard is currently busy with an Escort, a Residence Check, or is handling an Incident.

We hope all Residents will take advantage of the services outlined above. Please contact any of the LCPD Board members if you have any questions.

Approved by LCPD Board – May __, 2009